

RESPONSIBLE BEVERAGE SERVER TRAININGS

Alcohol Seller Training for On and Off-Premise Licensees

All Employees Welcome

It's FREE

On Premise			Off Premise		
Date	Community	Time	Date	Community	Time
March 23, '10	Newport	9:30-1:30	March 29, '10	Waterville	8:30-1:00
April 9, '10	Augusta	8:30-12:30	April 21, '10	Newport	9:30-1:30
June 28, '10	Waterville	12:00-5:00	June 22, '10	Waterville	12:00-5:00

Trainer: These State of Maine approved alcohol seller training programs will be presented by Frank Lyons of BC Consultants. Frank spent 23 years as a Liquor Enforcement Officer and is a certified instructor with the Maine Criminal Academy.

Training will cover:

- Identifying minors and visibly intoxicated persons (VIPs)
- Intervention to prevent a VIP patron from driving
- How alcohol is ingested and metabolized by the body
- What alcoholism is and how alcohol affects the body
- False ID detection and carding policy
- The importance of good written policies
- The Liquor Liability Act

Why Attend? Quality training has proven to be an effective tool to:

- Prevent costly violations
- Instill more confidence in your alcohol servers
- May reduce Liquor Liability Insurance (check with your insurance provider)

Those who successfully complete the program will be registered with the Maine Department of Public Safety, Liquor Licensing and will receive a certificate that is good for five years.

To register, or for more information, please contact:

Waterville Trainings:	Erin Frati	859-9840
Newport Trainings:	Karen Hawkes	487-3890 x 2733
Augusta Trainings:	Karen Tucker	588-5012

